



# Component Technology Pte Ltd

## JOB DESCRIPTION

|   |  |                    |               |
|---|--|--------------------|---------------|
| <b>Job Title:</b>   | Field Support Engineer   | <b>Department:</b> | Field Support |
| <b>Reporting To:</b>  | Field Support Leader   | <b>Location:</b>   | Singapore     |
| <b>Objective / Purpose of the Job</b>   |  |                    |               |
| To support new development and working alongside with team members.   |  |                    |               |
| <b>Key Activities / Accountabilities</b>  |  |                    |               |
| <ul style="list-style-type: none"><li>• Support implementation of new features and developments</li><li>• To work closely with Internal team in developing new features and applications to meet customers' requirements</li><li>• Perform internal and on-site testing for newly developed software and hardware</li><li>• Provide assistance/support to Sales, Engineering and Manufacturing team</li><li>• Required to travel to customer sites for set up, testing and troubleshooting of the equipment</li><li>• Prepare ad-hoc reports on projects as needed.</li><li>• To understand customer requirements and review customer SPECS before hand over to sales team</li><li>• Perform Machine Buy-off and Standard Setup verification, carry out troubleshooting, calibration and installation of equipment as assigned.</li><li>• Perform Machine Qualifications in customer site, provide reports (GR&amp;R, VR&amp;R and Pre-qualification buyoff)</li><li>• Provide training to customer and new staff.</li><li>• Proactively cross train and work towards achieving department and company goals</li><li>• Any other duties as assigned</li></ul> |  |                    |               |
| <b>Working Conditions</b>   |  |                    |               |
| <ul style="list-style-type: none"><li>▪ High level of personal flexibility</li><li>▪ Working beyond office hours when the need arises</li></ul>   |  |                    |               |
| <b>Preferred Qualifications, Experience and Skills</b>  |  |                    |               |
| Qualification:  | Diploma/degree in engineering course (Electrical, Electronics, Electro-Mechanical or Mechanical)   |                    |               |
| Experience:   | <ul style="list-style-type: none"><li>▪ At least 2-5 years relevant experience in Semiconductor industry</li><li>▪ Familiarity with project management and workflows</li></ul>   |                    |               |
| Technical Skills:   | <ul style="list-style-type: none"><li>▪ Relevant technical knowledge in equipment troubleshooting.</li><li>▪ Knowledge in camera, lighting, inspection machine</li><li>▪ Basic Computer troubleshooting.</li><li>▪ Basic Electronics troubleshooting.</li><li>▪ Knowledge in Windows and PC applications</li></ul> |                    |               |
| Competencies:   | <ul style="list-style-type: none"><li>▪ Communication capability with all levels</li><li>▪ Possess a creative mindset to identify and problem solving skills</li><li>▪ Planning and organising</li><li>▪ Drive for results</li><li>▪ Analytical skills</li></ul>   |                    |               |
| Language Capability:  | <ul style="list-style-type: none"><li>▪ Proficiency in spoken and written English require</li></ul>  |                    |               |